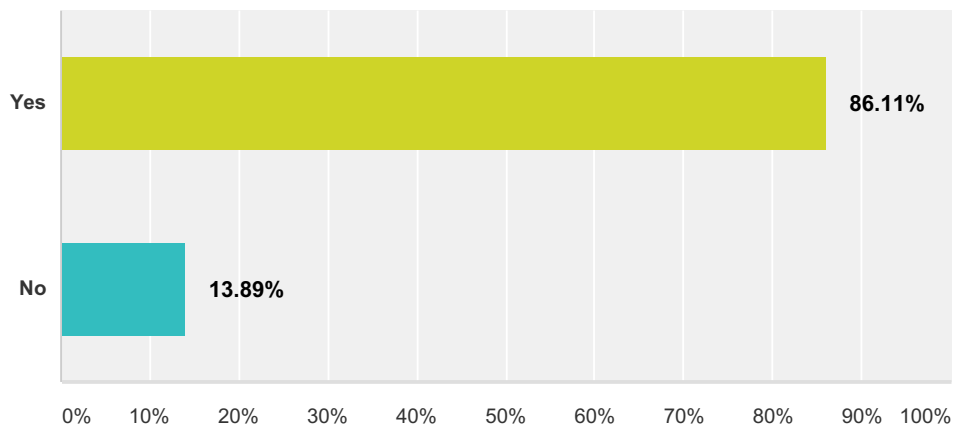


2014/15 VR Client Satisfaction Survey

Q1 Are you currently employed?

Answered: 36 Skipped: 0



Answer Choices	Responses
Yes	86.11% 31
No	13.89% 5
Total	36

#	If yes, where?	Date
1	Northstar	6/18/2015 9:32 AM
2	Service Master	6/18/2015 9:19 AM
3	Sunny Meadow Medical Clinic	6/11/2015 4:44 PM
4	Railcrew Express	6/11/2015 2:14 PM
5	Self Employed - Lawyer	6/8/2015 7:32 PM
6	Perkins	6/2/2015 10:19 AM
7	Walmart	5/6/2015 4:44 PM
8	Faith Regional Health Services	3/30/2015 1:19 PM

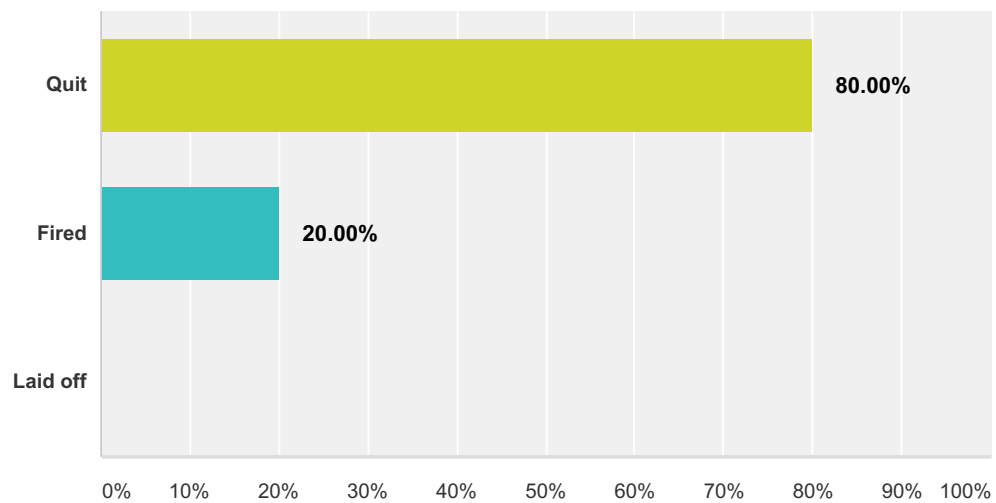
2014/15 VR Client Satisfaction Survey

9	St. Joe's Nursing Home	1/6/2015 4:01 PM
10	Mid States Electric	12/30/2014 3:40 PM
11	Careage Campus of Care	12/19/2014 11:56 AM
12	Walmart	12/19/2014 11:19 AM
13	Norfolk Country Inn	12/15/2014 11:28 AM
14	Marsden Building Cleaning	11/25/2014 12:02 PM
15	USA Steak Buffet	11/24/2014 10:43 AM
16	Counseling & Enrichment Center & Building Blocks	11/18/2014 12:41 PM
17	Dollar General	11/18/2014 12:38 PM
18	YMCA	11/17/2014 12:37 PM
19	Auto Zone	11/17/2014 10:42 AM
20	Iowa School for the Deaf	11/13/2014 10:11 AM
21	Ralston Arena	11/12/2014 10:11 AM
22	Elegance Head to Toe	11/11/2014 2:11 PM
23	Northern Hills Daycare	11/7/2014 1:02 PM
24	First Data	11/7/2014 12:54 PM
25	Gateway Senior Living	11/6/2014 9:45 AM
26	Swift Corporation	10/15/2014 3:46 PM
27	Wiebelhaus Trucking	10/15/2014 9:33 AM
28	Hy-Vee	10/14/2014 2:40 PM
29	Ricardos	10/6/2014 10:54 AM
30	Stone Farms	10/2/2014 2:41 PM

2014/15 VR Client Satisfaction Survey

Q2 If not, did you quit, were you fired or laid off?

Answered: 5 Skipped: 31

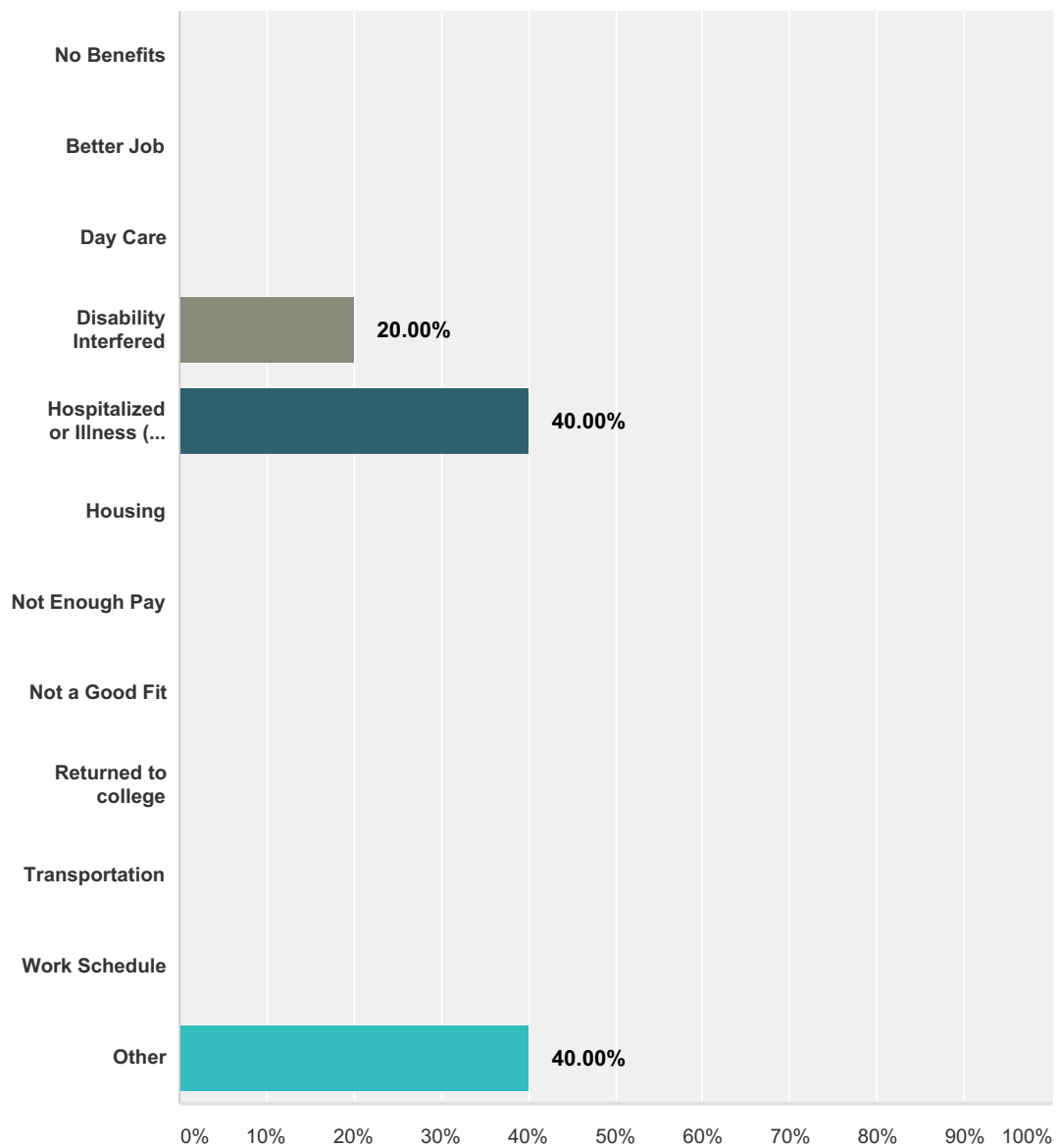


Answer Choices	Responses	
Quit	80.00%	4
Fired	20.00%	1
Laid off	0.00%	0
Total		5

Q3 Can you tell me why you (quit, were fired, were laid off)?

Answered: 5 Skipped: 31

2014/15 VR Client Satisfaction Survey



Answer Choices	Responses
No Benefits	0.00% 0

2014/15 VR Client Satisfaction Survey

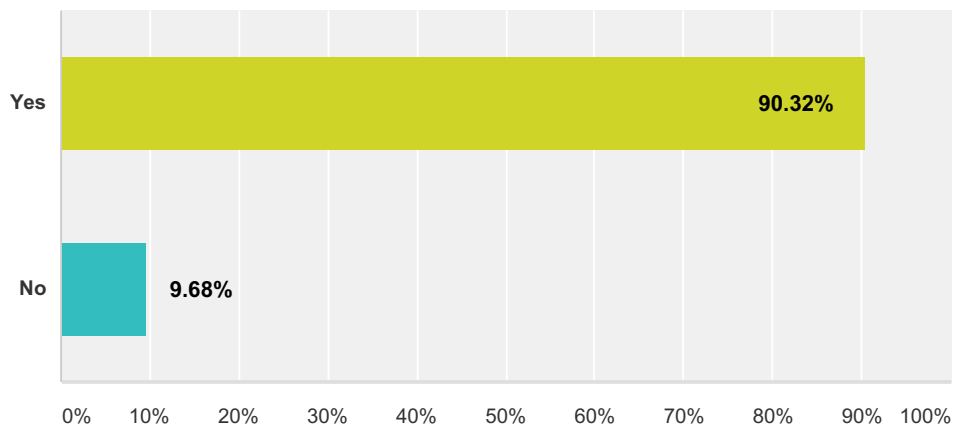
Better Job	0.00%	0
Day Care	0.00%	0
Disability Interfered	20.00%	1
Hospitalized or Illness (Not disability related)	40.00%	2
Housing	0.00%	0
Not Enough Pay	0.00%	0
Not a Good Fit	0.00%	0
Returned to college	0.00%	0
Transportation	0.00%	0
Work Schedule	0.00%	0
Other	40.00%	2
Total		5

#	Specify Other Reason	Date
1	Pregnancy and back issues	6/23/2015 2:07 PM
2	Her son was charged with first degree murder in Omaha and then pled out. She said that she was fired because of that.	4/1/2015 11:32 AM

2014/15 VR Client Satisfaction Survey

Q4 Does your job meet your current needs?

Answered: 31 Skipped: 5

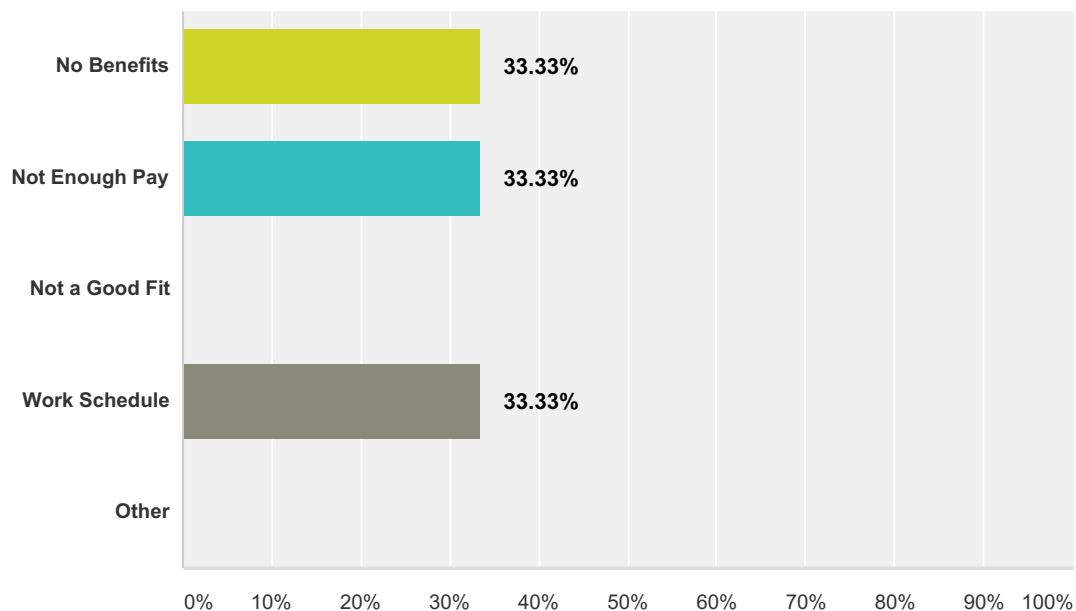


Answer Choices	Responses	
Yes	90.32%	28
No	9.68%	3
Total		31

2014/15 VR Client Satisfaction Survey

Q5 If no, what needs are not being met by your job?

Answered: 3 Skipped: 33



Answer Choices	Responses
No Benefits	33.33% 1
Not Enough Pay	33.33% 1
Not a Good Fit	0.00% 0
Work Schedule	33.33% 1
Other	0.00% 0
Total	3

#	Specify Other Reason	Date
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2014/15 VR Client Satisfaction Survey

	There are no responses.	
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2014/15 VR Client Satisfaction Survey

Q6 What did Nebraska VR provide that was most helpful to you?

Answered: 36 Skipped: 0

#	Responses	Date
1	Always helpful	6/23/2015 2:08 PM
2	"They helped me with my resume and help me get interviews at three different places, Northstar was one of the places and it was the place I chose to work."	6/18/2015 9:33 AM
3	He couldn't really remember	6/18/2015 9:19 AM
4	They mostly helped me with my resume. I found the job on my own, but V.R. did provide me with some resources and they helped with my resume.	6/11/2015 4:45 PM
5	They helped with getting the job.	6/11/2015 2:14 PM
6	V.R. helped me get reestablished as an attorney, and they bought me clothes so that I schedule interviews to market my services.	6/8/2015 7:33 PM
7	They helped me get work clothes and they also provided job coaching.	6/2/2015 10:20 AM
8	Application assistance	5/6/2015 4:45 PM
9	CNA classes, uniforms, and shoes	4/1/2015 11:32 AM
10	They referred us to Employment Works	3/30/2015 1:19 PM
11	Hearing Aids	1/7/2015 11:29 AM
12	The application and resume process.	1/6/2015 4:01 PM
13	Helping consumer find jobs.	12/30/2014 3:41 PM
14	The accommodations for consumer's schooling - financially and with their reading disability.	12/19/2014 11:57 AM
15	Transportation.	12/19/2014 11:19 AM
16	Their convenience and how helpful they were.	12/15/2014 11:29 AM
17	Job Placement	11/25/2014 3:32 PM
18	Gave consumer guidance and helped consumer become more mentally stable. Also, guided consumer in the right direction job wise.	11/25/2014 12:04 PM
19	Job placement	11/24/2014 3:45 PM
20	They mostly helped with my application and they bought me some work clothes.	11/24/2014 10:44 AM
21	They were there for whatever I needed along the way, but what was most helpful was the school assistance and the adaptive technology.	11/18/2014 12:42 PM

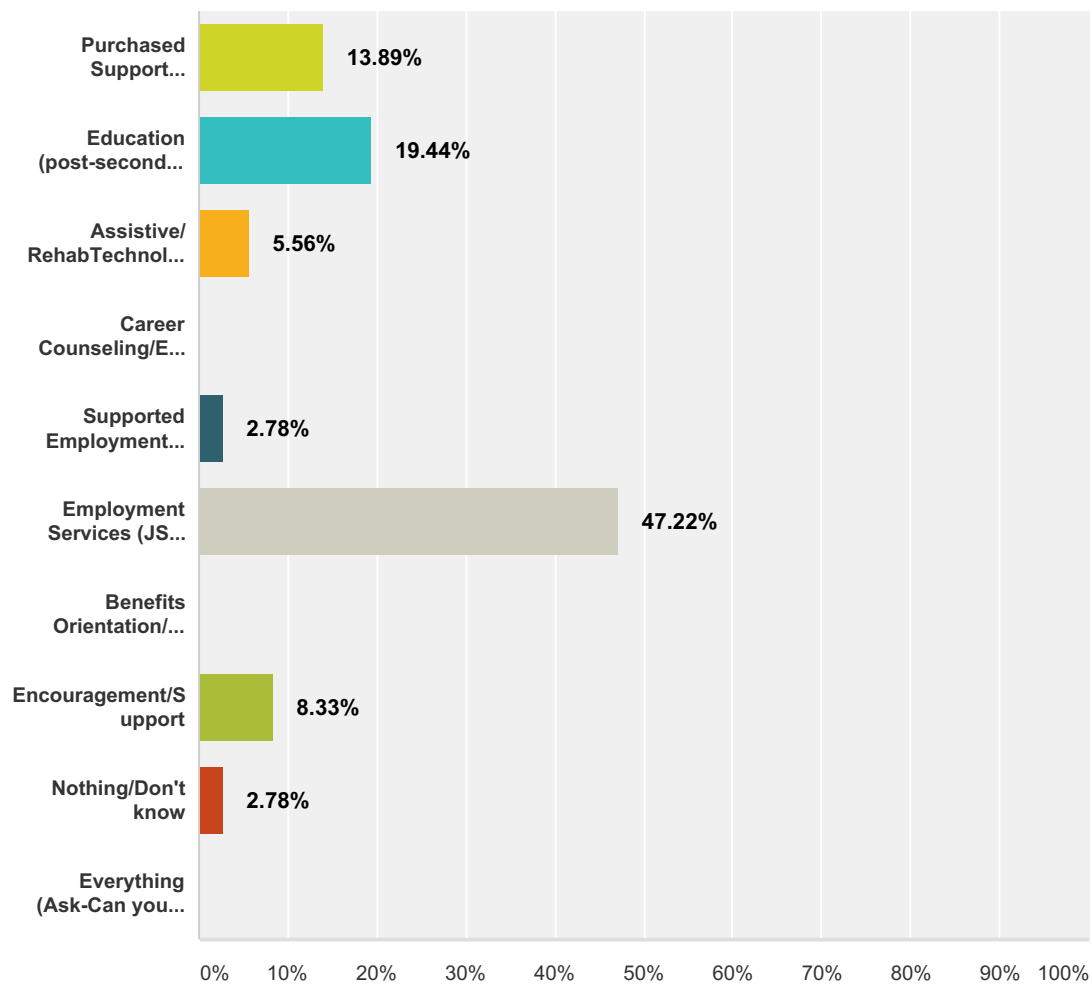
2014/15 VR Client Satisfaction Survey

22	Updating consumer's resume and job search.	11/18/2014 12:38 PM
23	Helped consumer find a job.	11/17/2014 12:38 PM
24	Helped with going to school and providing some funds. Also, help going to see some other colleges. Diane is a nice inspiration to consumer.	11/17/2014 10:44 AM
25	Helped with college expenses, tuition, books, fees	11/13/2014 10:12 AM
26	Clothes	11/12/2014 10:11 AM
27	Helped consumer send out their resume and edit it. Also, helped with consumer's cover letter.	11/11/2014 2:12 PM
28	Support and guidance through all of consumer's decisions.	11/7/2014 1:02 PM
29	Paid for housing on campus.	11/7/2014 12:55 PM
30	The constant follow-ups and checking to see where the consumer is at and what they may need.	11/6/2014 9:46 AM
31	Helped consumer so they could get their CDL. Turner consumer's life around. Diane was great. The follow-up by the personnel in Norfolk was great too.	10/15/2014 3:47 PM
32	Helped consumer get through school when they could not afford it.	10/15/2014 9:35 AM
33	Helping consumer find a job.	10/14/2014 2:40 PM
34	Helped consumer with resume, what to say in an interview and get a job. Also, taught consumer how to use email.	10/6/2014 10:57 AM
35	Filling out job applications and they were there to help in any way that they could - find transportation.	10/3/2014 12:49 PM
36	Help pay for consumer's leg.	10/2/2014 2:42 PM

2014/15 VR Client Satisfaction Survey

Q7 Mark the category the client indicated was the most helpful.

Answered: 36 Skipped: 0



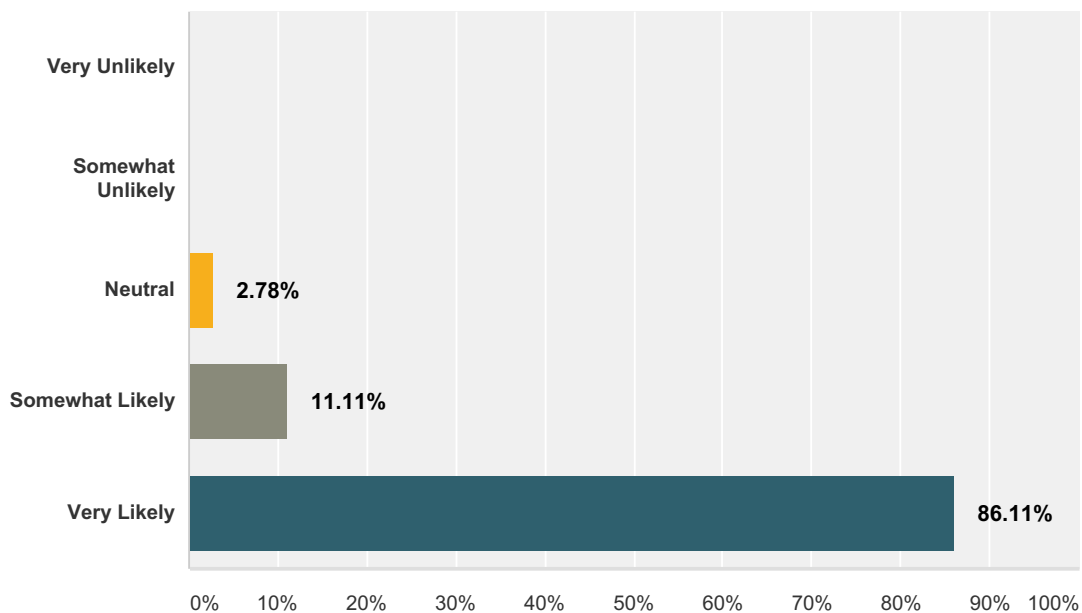
Answer Choices	Responses	
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	13.89%	5

2014/15 VR Client Satisfaction Survey

Education (post-secondary training)	19.44%	7
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	5.56%	2
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	0.00%	0
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	2.78%	1
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	47.22%	17
Benefits Orientation/Benefits Analysis	0.00%	0
Encouragement/Support	8.33%	3
Nothing/Don't know	2.78%	1
Everything (Ask-Can you be more specific?)	0.00%	0
Total		36

Q8 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 36 Skipped: 0



Answer Choices	Responses	
Very Unlikely	0.00%	0
Somewhat Unlikely	0.00%	0
Neutral	2.78%	1
Somewhat Likely	11.11%	4
Very Likely	86.11%	31
Total		36

2014/15 VR Client Satisfaction Survey

Q9 Please share any other comments or suggestions you may have.

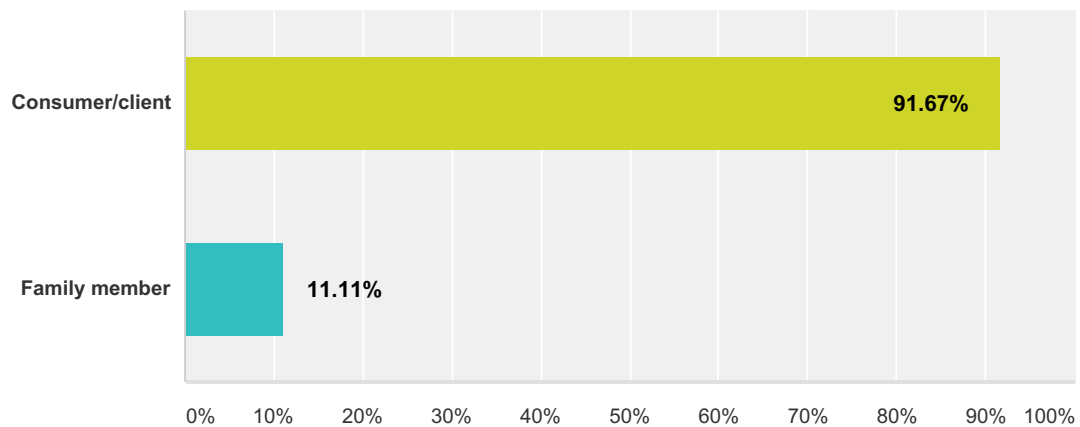
Answered: 7 Skipped: 29

#	Responses	Date
1	She said that she didn't need help right now, but she said that she knew she could call on V.R. if anything comes up in the future.	6/18/2015 9:34 AM
2	He said to tell V.R. "Keep up the good job!"	6/18/2015 9:20 AM
3	They were very nice, and I'm happy I went through the program.	6/11/2015 4:45 PM
4	Very happy for the help	6/2/2015 10:20 AM
5	V.R. primarily just referred us to Employment Works. Employment Works provided a job coach for a little while, but they fell off completely. Dylan could use some job coaching.	3/30/2015 1:20 PM
6	They were "wonderful."	11/18/2014 12:42 PM
7	Alissa is doing "fantastic."	11/13/2014 10:13 AM

2014/15 VR Client Satisfaction Survey

Q10 Who did you talk with?

Answered: 36 Skipped: 0

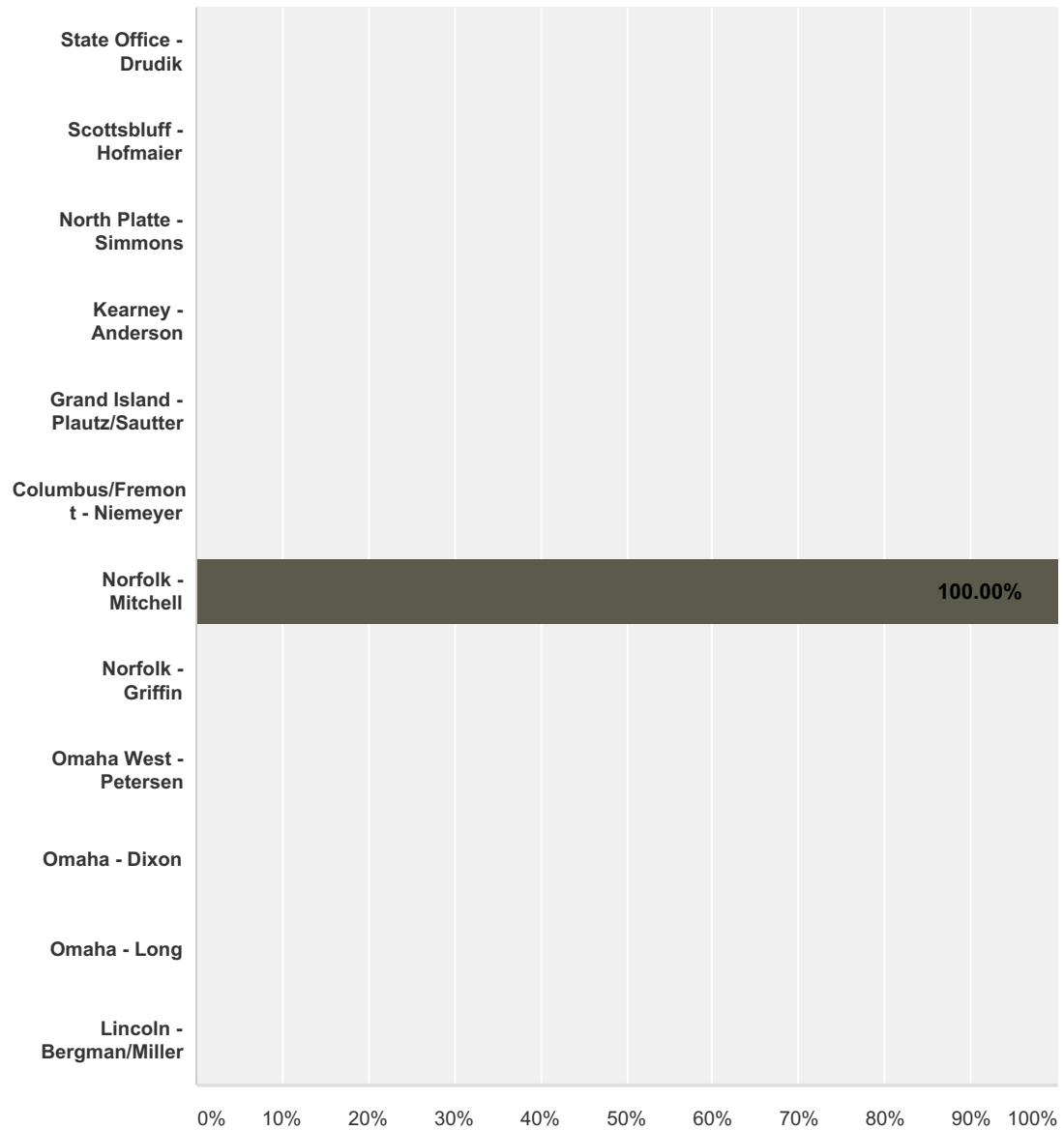


Answer Choices	Responses	
Consumer/client	91.67%	33
Family member	11.11%	4
Total Respondents: 36		

2014/15 VR Client Satisfaction Survey

Q11 Which VR Team served this client?

Answered: 36 Skipped: 0



2014/15 VR Client Satisfaction Survey

Answer Choices	Responses
State Office - Drudik	0.00% 0
Scottsbluff - Hofmaier	0.00% 0
North Platte - Simmons	0.00% 0
Kearney - Anderson	0.00% 0
Grand Island - Plautz/Sautter	0.00% 0
Columbus/Fremont - Niemeyer	0.00% 0
Norfolk - Mitchell	100.00% 36
Norfolk - Griffin	0.00% 0
Omaha West - Petersen	0.00% 0
Omaha - Dixon	0.00% 0
Omaha - Long	0.00% 0
Lincoln - Bergman/Miller	0.00% 0
Total	36